

# NEWS



## FOR IMMEDIATE RELEASE

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## HUNTINGTON BANK RANKS HIGHEST IN THE MIDWEST IN J.D. POWER SMALL BUSINESS BANKING SATISFACTION STUDY

**Columbus, OH** – Small business owners rank Huntington Bank highest in overall customer satisfaction in the Midwest region according to the 2016 J.D. Power U.S. Small Business Banking Satisfaction Study(SM). Huntington, which tops the list for the third time in the last five years\*, had the highest satisfaction nationally and received high marks for product offerings, facility, fees, and account information.

“J.D. Power’s recognition demonstrates our commitment to looking out for customers and helping them thrive is making a difference,” said Huntington Business Banking Director Scott Wolffis. “Small businesses are a primary driver of economic prosperity through job creation and are essential to keeping our communities strong. Our bankers and service teams share a passion for building deep relationships with small business owners and delivering the resources, expertise and value they need to excel.”

The result follows recognition Huntington received earlier this year for ranking highest in retail banking satisfaction in the North Central region for its fourth straight year according to the [J.D. Power 2016 U.S. Retail Banking Satisfaction Study \(SM\)](#). It also follows Huntington’s recent designation as [the nation’s second largest SBA lender](#) and the dominant SBA 7(a) lender within its core footprint for the eighth consecutive year.

### About Huntington

Huntington Bancshares Incorporated is a regional bank holding company headquartered in Columbus, Ohio, with \$101 billion of assets and a network of 1,103 branches and 1,979 ATMs across eight Midwestern states. Founded in 1866, The Huntington National Bank and its affiliates provide consumer, small business, commercial, treasury management, wealth management, brokerage, trust, and insurance services. Huntington also provides auto dealer, equipment finance, national settlement and capital market services that extend beyond its core states. Visit [huntington.com](http://huntington.com) for more information.

\* Huntington ranked highest in overall satisfaction in the Midwest region in 2012 and 2014.

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